

# itour SmartGuide

– making guided tours better –

The itour SmartGuide is a new technology for guided tours. Using our technology, the interaction between guide and customer becomes a symbiotic relationship.

The guide, pillar of any tour, is equipped with our **itour SmartBox**. The guests just have to download the **itour SmartGuide receiver app**, available on the Apple App Store and Google Play Store.

In order to connect to the itour SmartBox the guests just need to select the group number.

## ADDITIONAL FEATURES

1. **Customisation:** Let the app reflect your company branding.
2. **Integration:** Integrate the SmartGuide receiver app into your own customer app.
3. **Multilinguality:** By installing prepared audio content in a variety of languages on the SmartBox, you can guide a group in multiple languages simultaneously. Guests can then choose either to listen to the local guide's live voice or to a recording in a different language.

## SMARTBOX TECHNICAL DETAILS

- On/Off switch with LED
- Range up to min. 60 meters
- Up to 100 users
- Battery life min. 8 hours (8.600 mAh)
- Battery level indicator
- Mute switch with LED indicator
- Real-time voice transmission over Wifi
- 5 GHz Wifi
- Interference compensation
- Average latency below 100ms (dynamic adjustment)
- Weighs less than 1kg, 2,2 lb
- Size LHW: 205/55/160 mm

## SUPPORTED PHONES

- iPhone 5s or later
- Android Phones with 5 GHz Wifi with Android 6 or higher

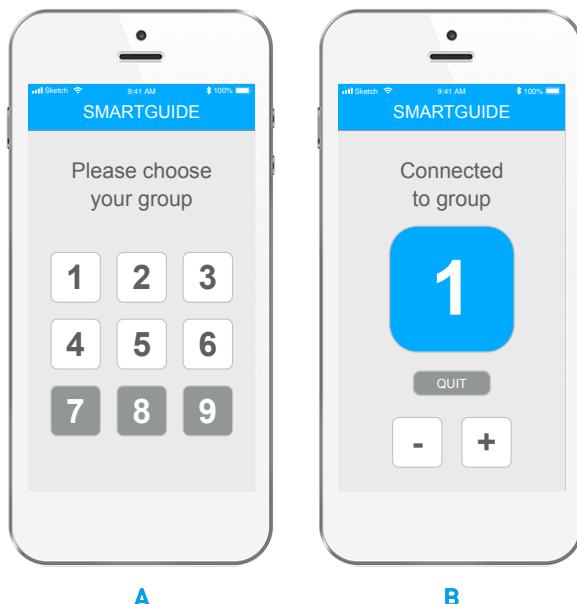


## STEPS FOR THE GUIDE (SMARTBOX)

When you collect the box for the tour, make sure it is fully charged. You need to turn it on 5 minutes before the tour officially starts. This allows it to be fully activated before guests connect to it.



50 - 60 meters



A

B



## STEPS FOR THE GUEST (RECEIVER APP)

1. Download the itour Smart-Guide on the Apple App Store or Google Play Store.
2. Open the app.
3. The guest is then shown image A.
4. Guests select the group number and grant the required permission if requested. After connecting, guests see image B – and are ready to go.

## FEATURE OVERVIEW AND INSTRUCTION FOR USE



Microphone plug

**Mute Button:**

Your microphone is muted when the button is pressed and shines blue.

**Power Button:**

Turn the device ON and OFF. It is ON when the light is red.

Battery level

Charging plug

## CONTACTS



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